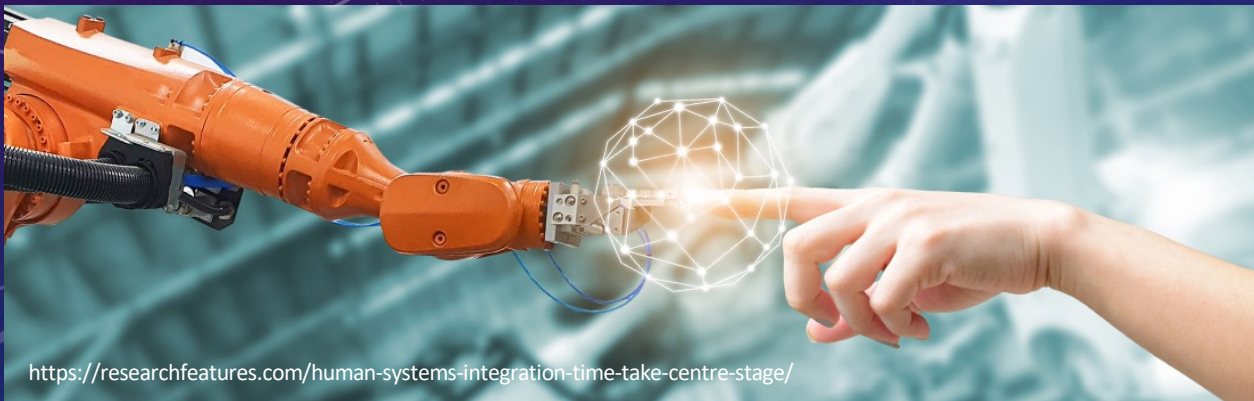




PRODEC: A METHOD AND PLATFORM FOR MODEL-BASED HUMAN SYSTEMS INTEGRATION OF HUMAN-AI TEAMS



<https://researchfeatures.com/human-systems-integration-time-take-centre-stage/>

PROF. GUY ANDRÉ BOY, PH.D.

FlexTech

CentraleSupélec-ESTIA Chair
Paris Saclay University, France
together with Ingenuity i/o

WHAT DO WE MEAN BY ARTIFICIAL INTELLIGENCE?

A Human Systems Integration (HSI) Approach

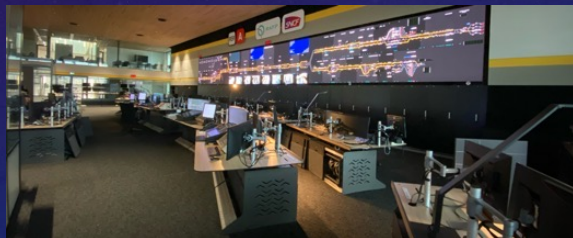
A REAL-WORLD RAILWAY OPERATIONAL SYSTEM

INGESCAPE – PRODEC

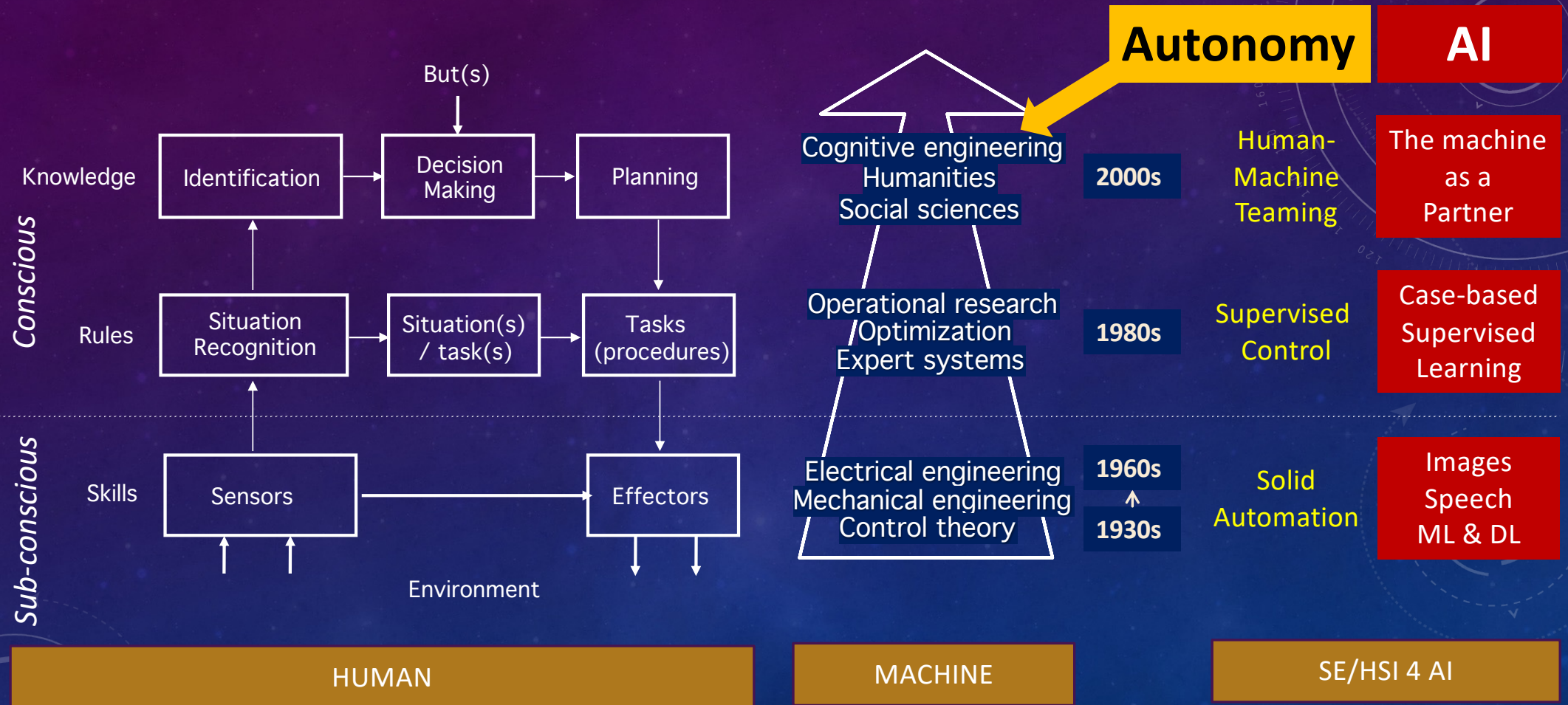
DESIGNED & DEVELOPED USING **MODEL-BASED HUMAN SYSTEMS INTEGRATION (MB-HSI)**



- RATP RER A in Paris
 - Largest urban train line in Europe (1.2M pax/day, more than 250 trains/day)
 - New system deployed in January 2024
- 64 systems orchestrated with Ingescape
 - Field equipment command & control, alerting, authentication, archiving, itineraries, trains parking, missions/trains/drivers management, etc.
 - 598 inputs/outputs
 - 438 services
 - 6664 monitored field equipment
 - 1580 messages/second
- 21 real-time gateways to external systems
- 9000+ applicable requirements
- 16 workstations and an 18-meters wide LED display (5 x UHD)

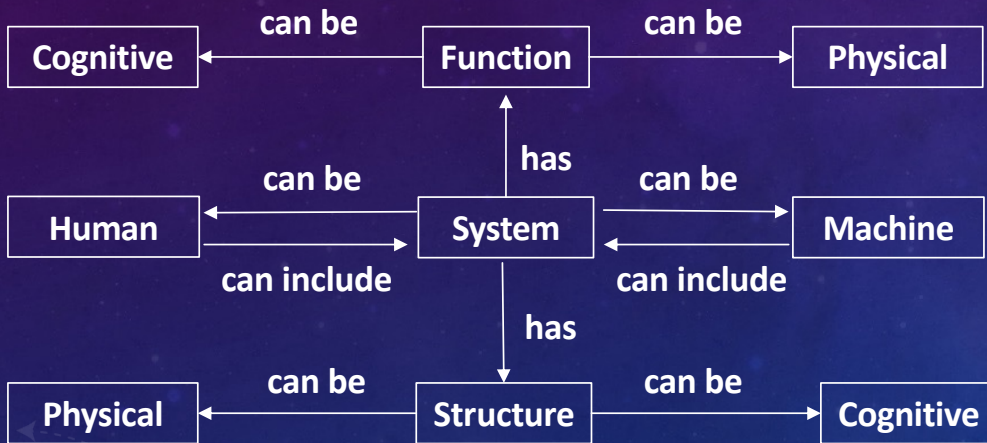


WHAT DO WE MEAN BY ARTIFICIAL INTELLIGENCE?

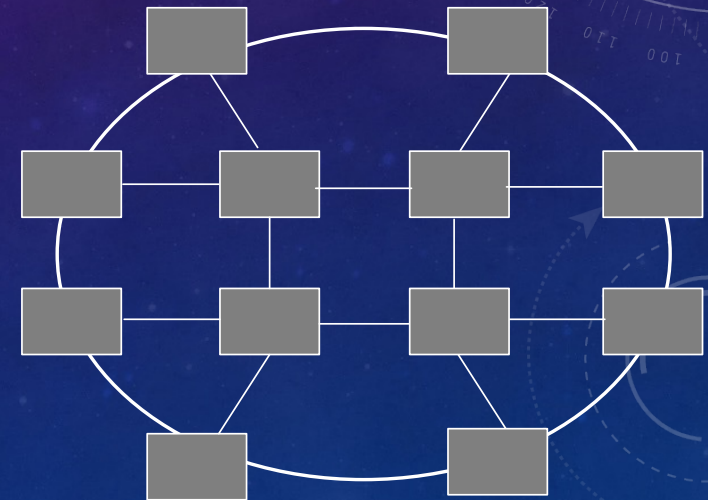
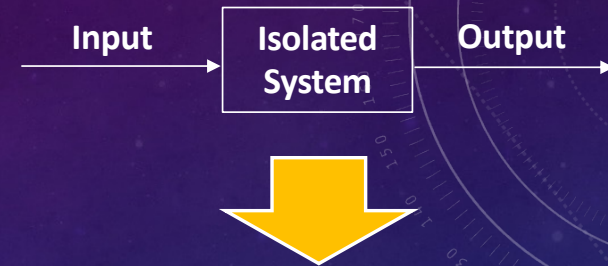


SE4AI & AI4SE

- AGENT VS. SYSTEM
- MULTI-AGENT (AN AGENT AS A SOCIETY OF AGENTS) VS. SYSTEM OF SYSTEMS
- AGENT/SYSTEM → STRUCTURE & FUNCTION (ROLE, CONTEXT, RESOURCES (SUB-SYSTEMS))
- AGENT/SYSTEM CAN HUMAN AND/OR MACHINE (HARDWARE & SOFTWARE)



Systems represent Humans and Machines...



Interconnected System of Systems

SE4AI & AI4SE

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HSI principles:

- Shared Situation Awareness
- Trust & Collaboration
- Speed & Precision
- Resilience
- ...

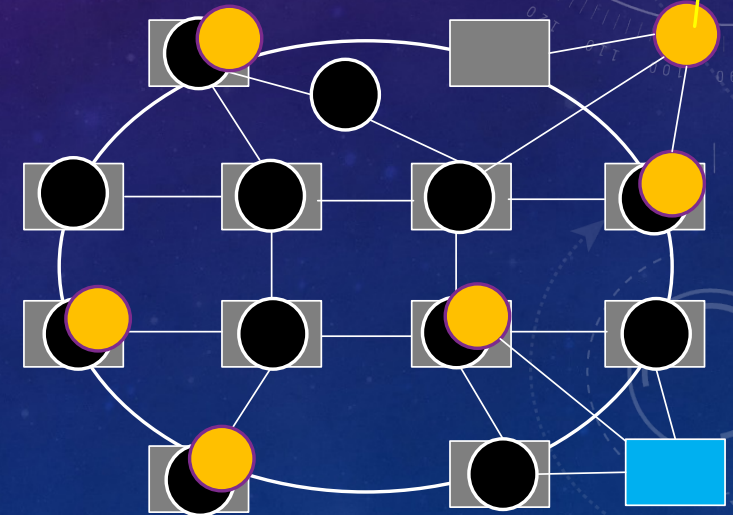


Interconnected Functions of Functions

Emergent Structures

Emergent Functions

Overlapping Functions of Functions



Interconnected Structures of Structures

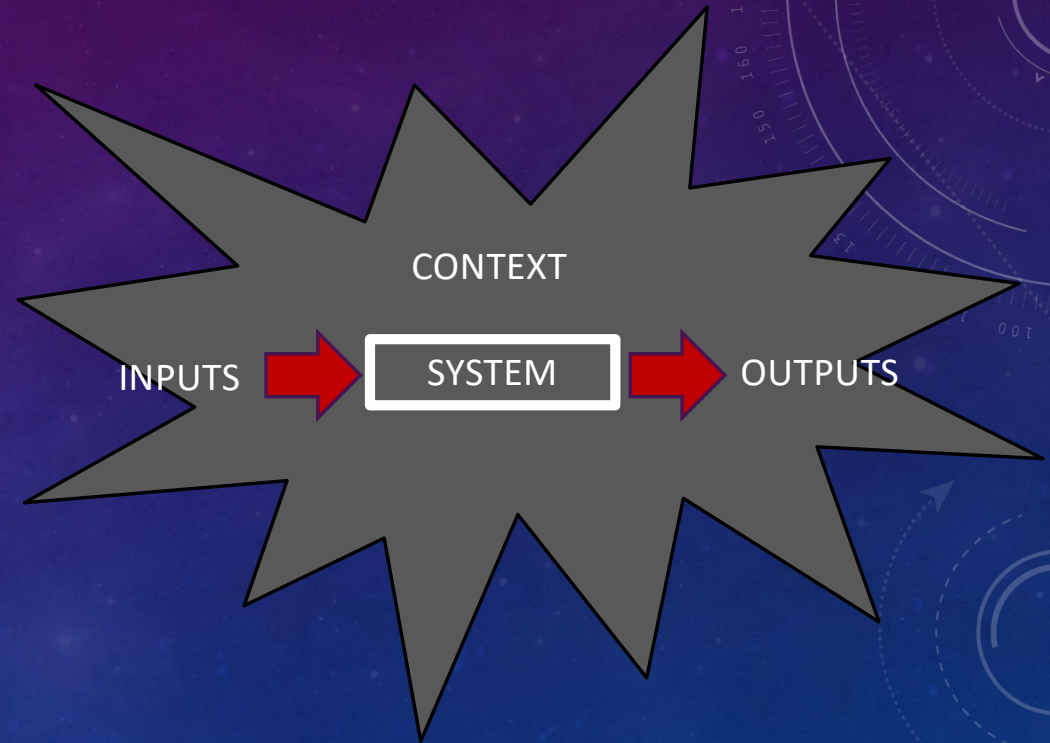
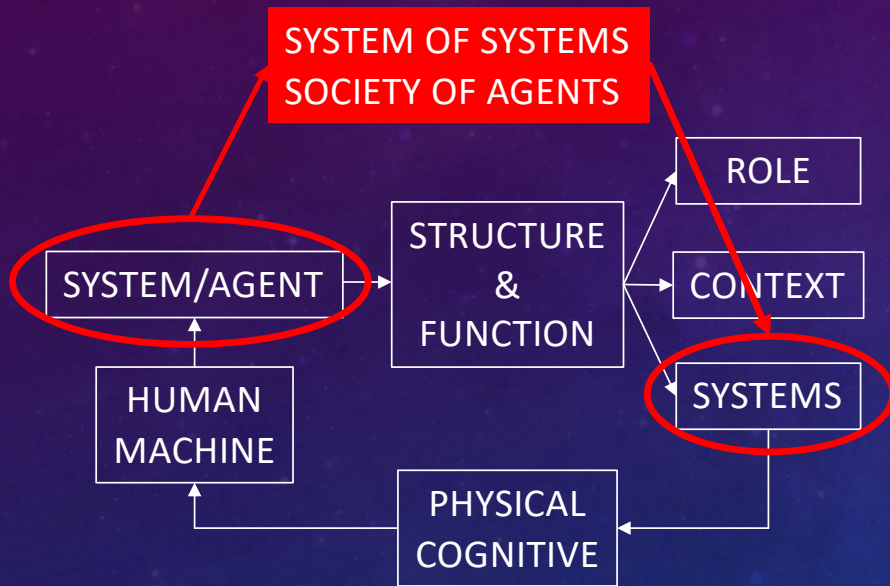
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SYSTEMIC SPACE

CONTEXTUAL SPACE

OPERATIONS

PROCEDURAL SCENARIOS

CONTEXT ARCHITECTURE ...

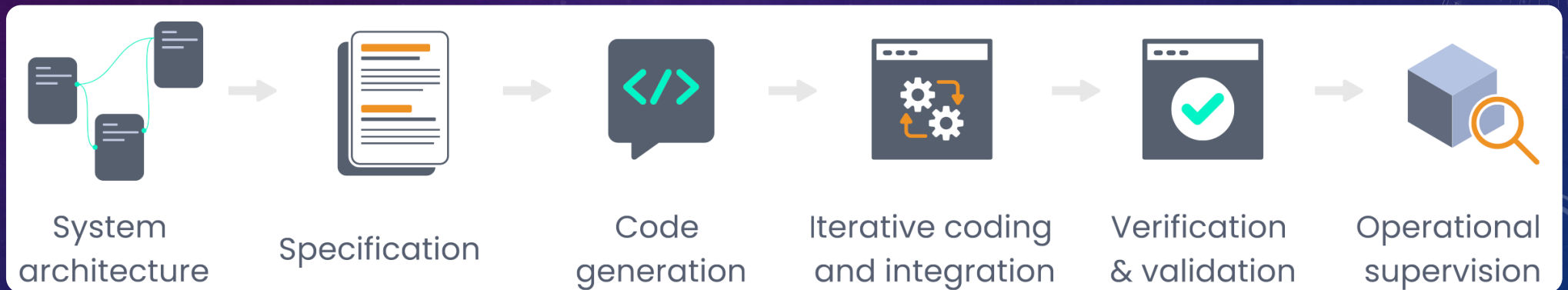
... SYSTEMS ARCHITECTURE

DECLARATIVE CONFIGURATIONS

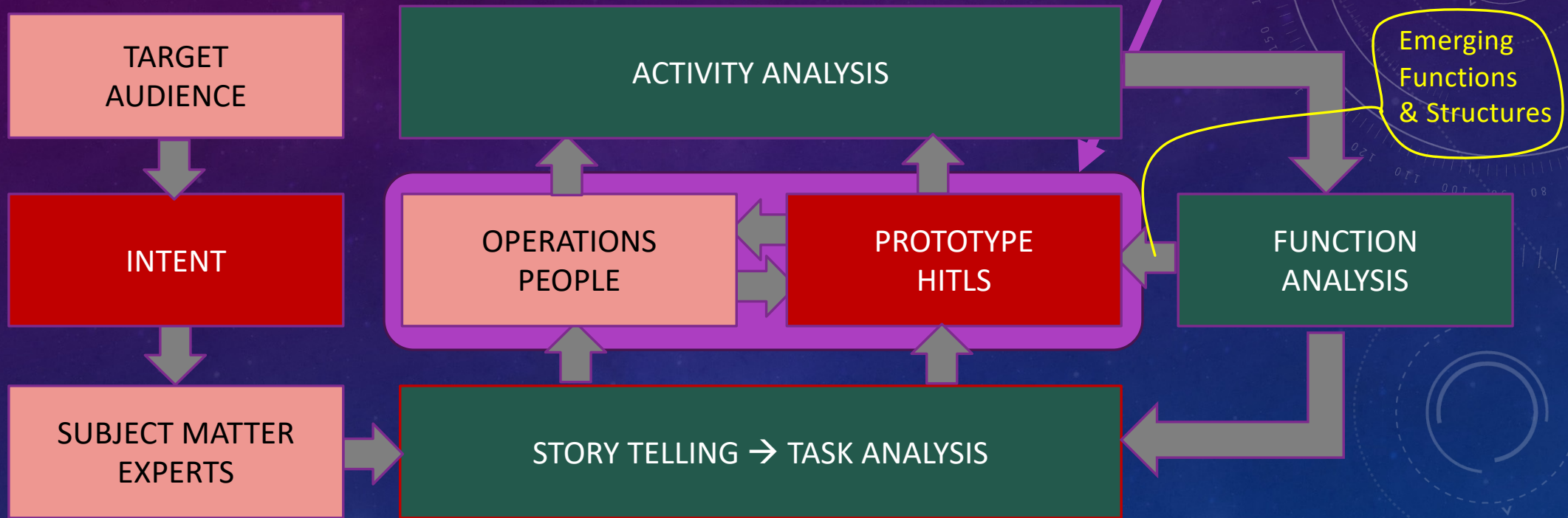
DESIGN ENGINEERING

PRODEC

INGESCAPE: A PLATFORM FOR PRODEC PROCESSING



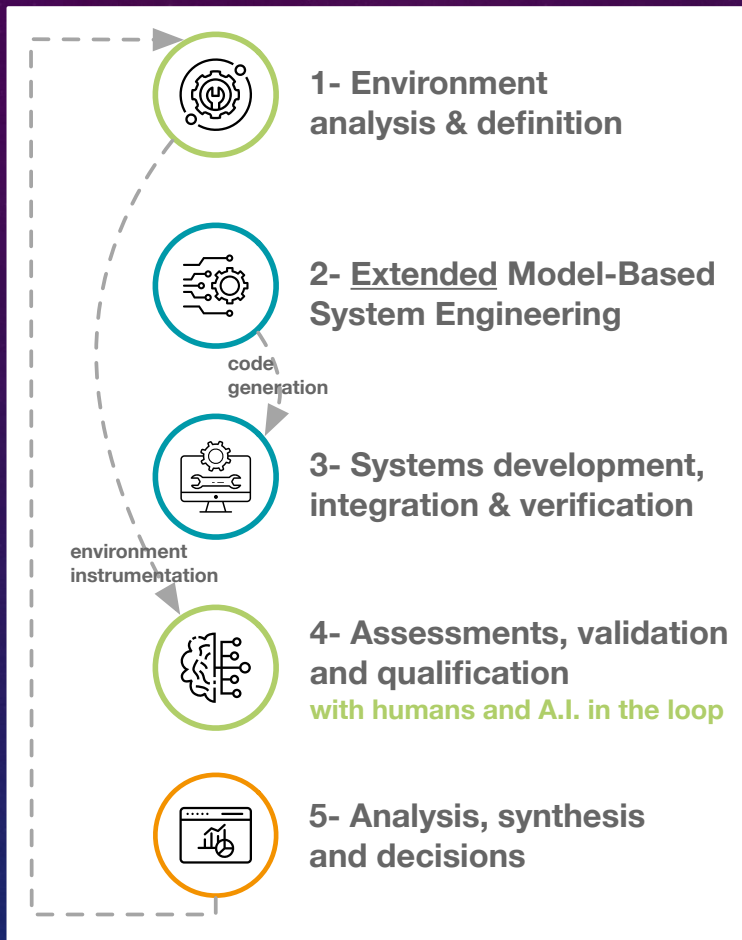
PRODEC: SCENARIO-BASED DESIGN & HUMAN-IN-THE-LOOP SIMULATION



A MULTIDISCIPLINARY & ITERATIVE PROCESS

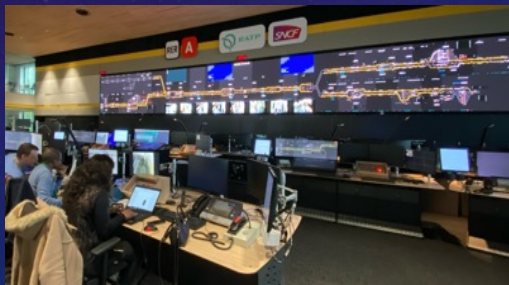
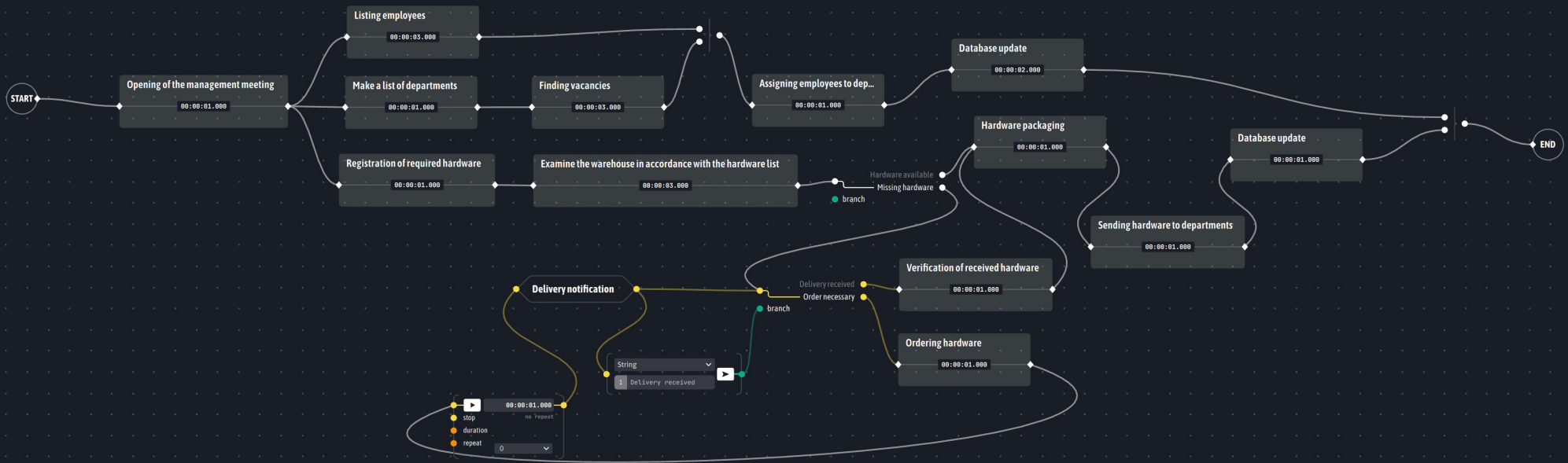
FOR SOCIOTECHNICAL SYSTEMS OF SYSTEMS ENGINEERING

INGESCAPE – PRODEC



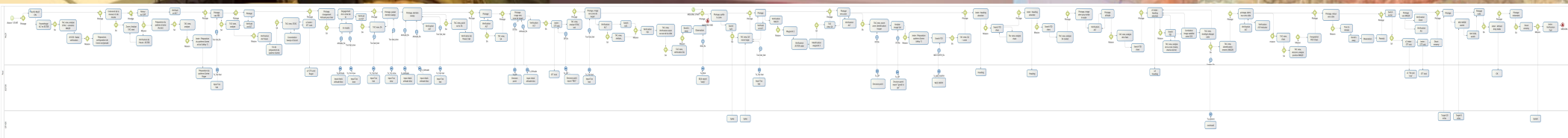
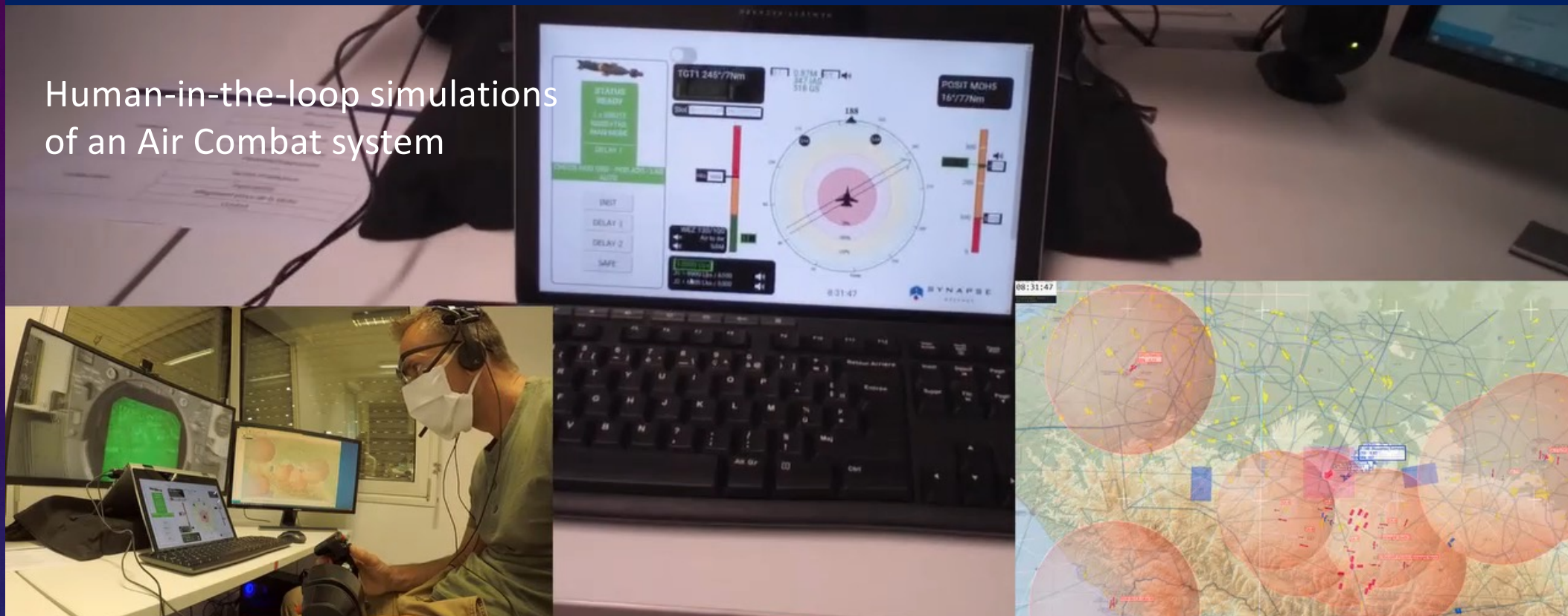
- Target audience, intent, subject matter experts
 - Seamlessly iterate on models for
 - Tasks, organizations & scenarios
 - Requirements & metrics
 - Systems structure, functions, behaviors and urbanization
 - Data formats & protocols
 - Continuously use models & simulations to make systems
 - Human-in-the-loop simulations → emergent behaviors
 - Observable
 - Actionable
 - Measurable
 - Verifiable
 - Keep the models useful and up-to-date at all times
- From task to activity analysis

WORKFLOW EXECUTION



MOHICAN: TRUST, COLLABORATION & PERFORMANCE

Human-in-the-loop simulations of an Air Combat system

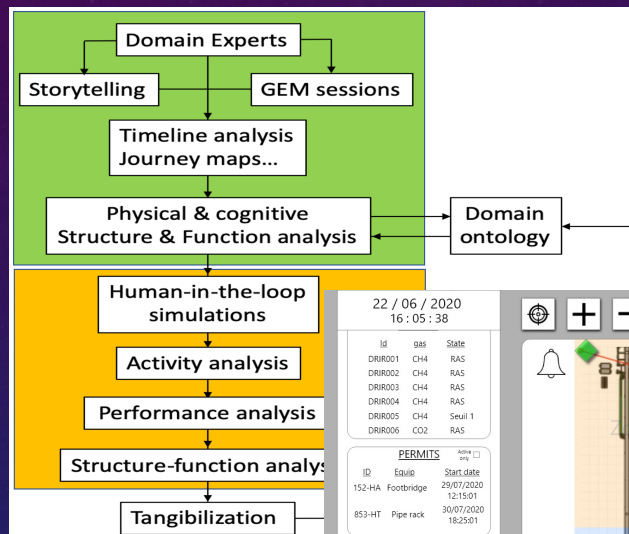


OFF-SHORE OIL & GAS MULTI-AGENT TELEROBOTIC SYSTEMS

Another example...

Situation awareness, Decision-making & Risk-taking → Human-AI Tangibility & Maturity

Using the PRODEC method (SBD & HITLS)



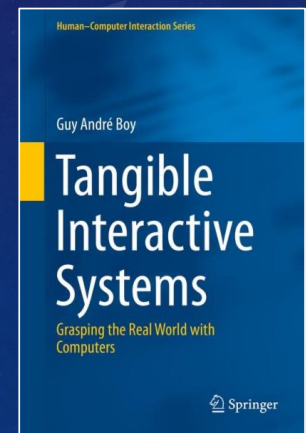
ID	Equip	Start date
152-HA	Footbridge	29/07/2020 12:15:01
853-HT	Pipe rack	30/07/2020 18:25:01

ID	Equip	Date
MH-121	Wellhead	08/02/2019
312-204	Exchanger	33/10/2020

Pressure (bar):	1023
Wind direction:	SSO
Wind speed (km/h):	7



Tangibilization & Maturity



COLLABORATIVE WORK IN DESIGN TEAMS

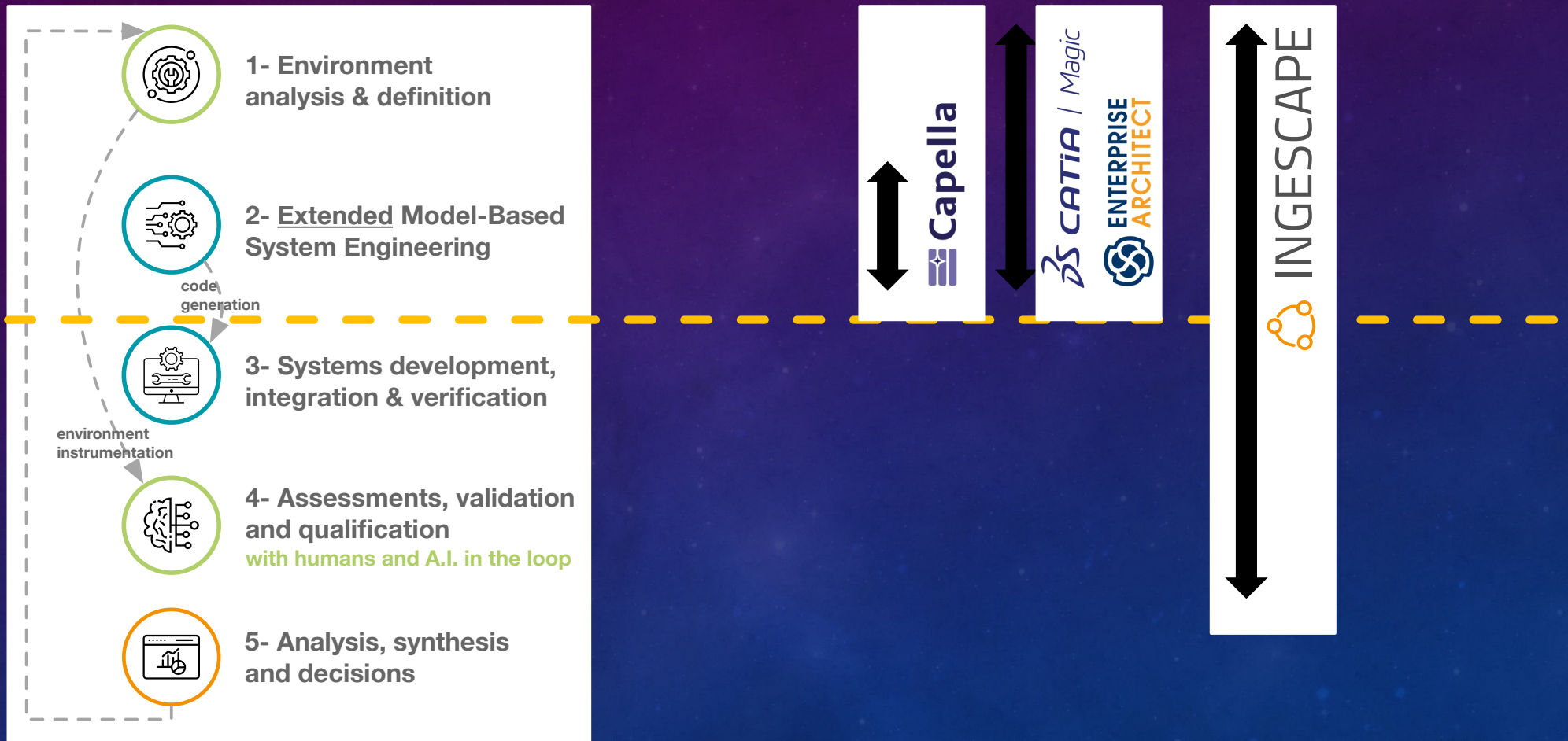
- Graphical visualization → **Mediating tool for Collaborative Work**
- Linking Logical models (LM) & Operational models (OM) → improved **Tangibility/Maturity** assessment & design **Flexibility**
- Documenting the design process and its solutions → **Active Sociotechnical Documents for Design & Operations**
- Toward **Model-Based Human Systems Integration** (MB-HSI)

Boy, G.A. (2023). Model-Based Human Systems Integration. In the Handbook of Model-Based Systems Engineering, A.M. Madni & N. Augustine (Eds.). Springer, USA, pp. 471-499. DOI https://doi.org/10.1007/978-3-030-27486-3_28-1.

A MULTIDISCIPLINARY & ITERATIVE PROCESS

FOR SOCIO-TECHNICAL SYSTEMS OF SYSTEMS ENGINEERING → MB-HSI

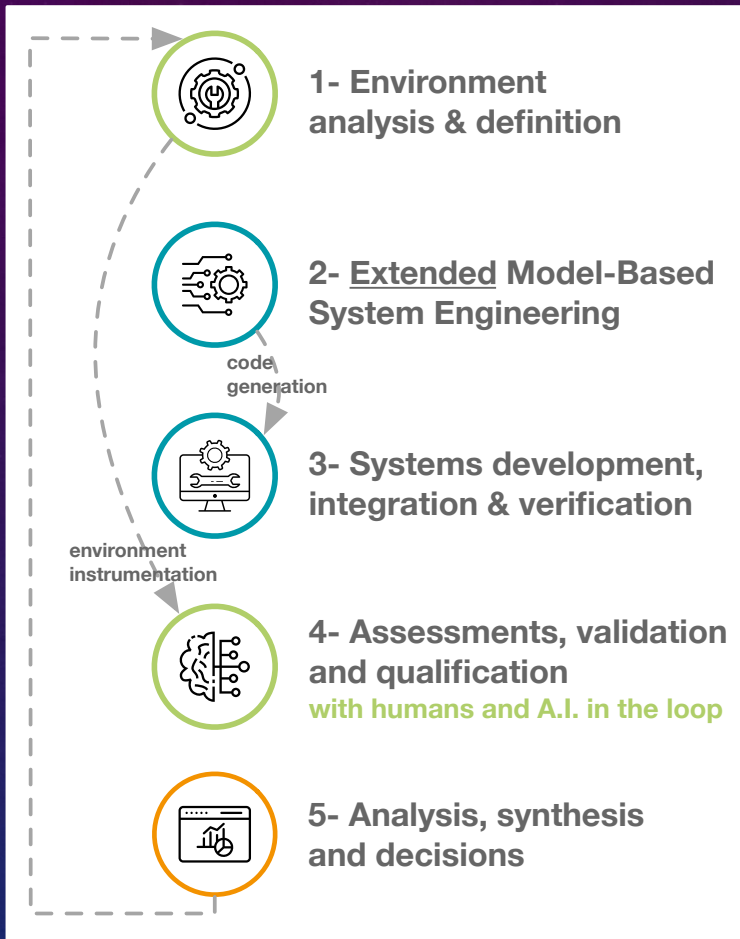
INGESCAPE – PRODEC



LEVERAGE AND COMBINE

ALL THE RELEVANT MODELS AND STANDARDS

INGESCAPE – PRODEC

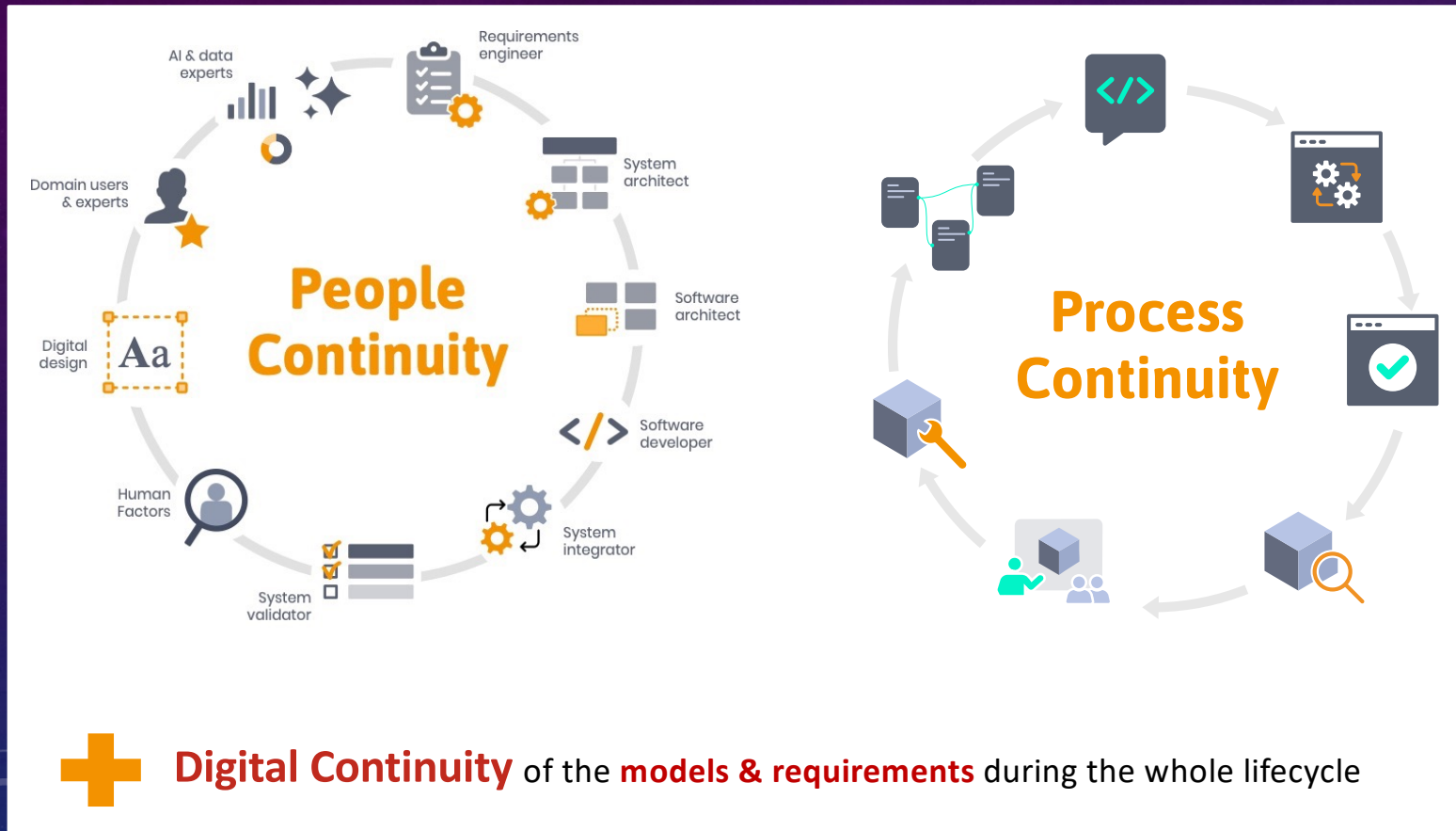


Etc.

INGESCAPE: A PLATFORM FOR PRODEC PROCESSING

The continuity principle...

INGESCAPE – PRODEC



- People continuity
- Process continuity
- Digital continuity

REFERENCES

- Boy, G.A., Masson, D., Durnerin, E. & Morel C. (2024). PRODEC for Human Systems Integration of Increasingly Autonomous Systems. *Systems Engineering Journal*. Wiley, USA. DOI: 10.1002/sys.21751.
- Boy, G.A. (2023). An epistemological approach to human systems integration. *Technology in Society Journal*, 102298. <https://doi.org/10.1016/j.techsoc.2023.102298>
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- Boy, G.A. (2021). Design for Flexibility - A Human Systems Integration Approach. Springer Nature, Switzerland. ISBN: 978-3-030-76391-6.
- Boy, G.A. (2021). Socioergonomics: A few clarifications on the Technology-Organizations-People Tryptic. Proceedings of INCOSE HSI2021 International Conference, Wiley Online Lib.
- Boy, G.A. (2020). *Human Systems Integration: From Virtual to Tangible*. CRC Press – Taylor & Francis Group, USA (<https://www.taylorfrancis.com/books/9780429351686>).

... and others: <https://www.flextechchair.org/publications.html>

THANK YOU!



HUMAN-SYSTEMS INTEGRATION

From Virtual to Tangible

Guy André Boy

